

Agilix Solutions offers a variety of convenient and easy to use online options to help save you time and money. As technology advances, we want to provide valuable business tools to help you manage your account information and transactions with our company.

Below is a list of options currently available on your **my.goAgilix.com** customer portal. If you have other requirements, please let us know. We're always looking for new ways to provide value and build our business partnership.

At Agilix Solutions, we want to be your EZTDBW – Easy to Do Business With – business partner. Visit **goAgilix.com/EZTDBW** to request any of these electronic and online options or to access more information. Or contact your Agilix Solutions Account Manager to assist you in getting set up.

ONLINE OPTIONS

CONTACT US

We understand our customers like to communicate in a variety of different ways. From a traditional phone call or fax to e-mail, text, 24/7 emergency service and online chat we are ready to respond and get you the information and products you need.

LIVE CHAT

Sometimes you just need an answer to a quick question, need to confirm if a product is in-stock, check pricing or confirm an order status. Whatever the reason, feel free to chat with us online. Our in-house team members from Inside Sales, Customer Service, Credit and eCommerce departments are available 7:30 a.m. to 5:00 p.m. Central, Monday through Friday, to answer your online questions. Visit goAilix.com to begin a chat or access online chat from our convenient mobile app.

REQUEST AN ACCOUNT

ONLINE CREDIT APPLICATION
Interested in requesting an account with open payment terms? Access our convenient and secure online credit application at goAgilix.com/credit-application. Provide us detailed financial information about your company along with business references. Your application will be reviewed by our experienced Credit team in a timely manner. We'll promptly follow-up to confirm the status of your application and discuss any additional details to get your credit qualified account activated. Please have the following information available before you apply online to help expedite the process:

- » Company legal name
- » Officer/owner name
- » Federal tax ID# (if applicable)
- » Three business references (including e-mail addresses)
- » One bank reference





eCOMMERCE

Fast and convenient. Get the products you need through Agilix Solutions' my.goAgilix.com portal and mobile app. Register online and gain access to your pricing and real-time product availability. Quickly identify the products you need, including detailed product information to help you make your online purchase. View purchase history and order status.

MOBILE APP

Access information anywhere you have an internet connection. Download our free app from the App Store or Google Play. Search for Agilix Solutions. Our iPhone or Android compatible app provides instant access to what you need and includes helpful options like photo inquiry and UPC bar code scanner.

CREDIT CARD PAYMENT

If you do not have open credit terms with Agilix Solutions, no problem. You can still order product from us online using all major credit cards. You will have access to our large inventory of in stock products.

REQUEST QUOTE

Don't see what you need from our large inventory of stock products? Need a unique item for your next job or project? Click on the "Quote Request" option on our website, provide us with a part number and manufacturer name and we will research availability and pricing options for you. Expect a response from us within one business day.

SHIPMENT NOTIFICATIONS

Stay ahead of your project or order by knowing when products are being shipped to your warehouse or job site. Receive e-mail notifications with tracking numbers when your order is placed online and ships via FedEx or UPS.

DELIVERY NOTIFICATIONS

Track delivery and identify who signed for your order on all deliveries made by Agilix Solutions' fleet of delivery trucks. Receive e-mail or text notifications when your order is delivered.

RETURN GOODS AUTHORIZATION REQUEST

Click on the "Return Request" option on our website to request a Return Goods Authorization (RGA) from our Customer Service Team. Provide us with the necessary product details and submit your request online. We will respond back to you within one business day with a RGA reference number and additional instructions. Specific terms and conditions apply. See website for details.

eQUOTE

Access your quotes online for up to 60 days. Quotes can include both stock and non-stock products available from Agilix Solutions and are available for purchase through the eCommerce website. Simply add quoted items to your online shopping cart and check out.

MANAGE ORDERS

Companies consistently look for ways to streamline business processes, reduce costs and improve reporting. Procurement is no exception. Today's procurement professionals are looking for business partners that can help automate the entire purchasing process. Agilix Solutions offers you multiple options to place orders electronically and we can integrate with a wide range of business procurement systems such as Aquiire, Ariba, Coupa, EqualLeval, Oracle, SAP, Sciquest/Jaggaer, and more. You always have options to get connected with Agilix Solutions. We can receive your orders via cXML, OCI or EDI saving you time, resources, and money.

GETTING STARTED:

Our goal is to make integration simple. If eProcurement is a high priority for your company, especially as you review and consolidate vendors, we can support your goals. Your Agilix Solutions Account Manager will meet with you to ask some preliminary questions to better understand your purchasing needs. Once identified, a representative from our eCommerce team will contact you, gather the required technical information for integration and support the set-up and implementation process.

COMMERCE EXTENSIBLE MARKUP LANGUAGE (CXML) OPEN CATALOG INTERFACE (OCI)

We accept your XML/cXML data directly into our eCommerce platform saving you considerable data entry time and resources. Additionally, we can offer cXML or OCI integration through a PunchOut Catalog. We support both Type 1 and Type 2 Punchout catalog integrations.

ELECTRONIC DATA INTERCHANGE (EDI)

Are you looking for a time saving option to handle more frequent transactions with Agilix Solutions? Is your company set-up to send and receive EDI transactions? We can accept transmissions in EDI X.12, PDF, CSV, XLSX, XLSB and other preferred formats, via FTP connection or email. We can also offer a cXML format through our website.

MANAGE INVOICES

ELECTRONIC INVOICING

Take advantage of our **FREE** electronic invoice delivery service — a convenient way for you to get your invoices and statements while helping the environment.

Benefits:

- » Receive statements and invoices faster allowing you to manage your projects more effectively
- » Easy access to your invoices anytime/anywhere
- » Eliminate stacks of paper and envelopes better for the environment

Delivery Options:

- » Email: Receive a daily e-mail with a convenient PDF attachment of your prior day's statements and/or invoices
- » Fax: Receive a daily fax of your statements and/or invoices from the prior day
- » EDI: If your company is set-up to send and receive Electronic Data Interface transactions, we can send you invoices via EDI after your order has shipped. Order volume minimum requirements and set-up fees apply.

Statements and invoices delivered by e-mail or fax are identical to our paper statements and invoices.

ONLINE PAYMENTS -AUTOMATED CLEARING HOUSE (ACH)

Pay your invoices online and eliminate paper clutter. With Invoice Central from Billtrust, you can review your invoice history, download PDF copies of recent or historical invoices, view credit memos or pay open account balances on an easy-to-use and secure website. With the convenience of Invoice Central, you will have faster access to the information you need to keep your business moving. Manage all your Agilix Solutions invoices in one convenient location. Make payments 24/7 or schedule future payments from anywhere you have internet access. Sign up today. Contact your Account Manager or e-mail us at credit@qoAgilix.com.



STAY CONNECTED

BLOG

Get the latest news and information about Agilix Solutions products and services on our Blog at **goAgilix.com/blog**.

SOCIAL MEDIA

Get access to the latest news, events, training, products and services. Follow us on Facebook, Twitter or Instagram page today. Or connect with us on LinkedIn.











LOCATIONS

To discuss available electronic or online options, contact your Agilix Solutions Branch today, visit us online at **goAgilix.com/EZTDBW** or call 800-333-3122 to start the conversation.

HEADQUARTERS

St. Louis (Corporate Headquarters) 2023 Westport Center Drive St. Louis, MO 63146 314-569-3122

ARKANSAS

Blytheville

4500 East Main Street Blytheville, AR 72315 870-763-2944

Jonesboro

3806 E. Highland Jonesboro, AR 72401 870-935-7200

ILLINOIS

Quincy

1700 North 45th Street Quincy, IL 62305 217-223-3122

KANSAS

Kansas City

9735 Commerce Parkway Lenexa, KS 66219 913-894-8844

MISSISSIPPI

Glen

6 County Road 381 Glen, MS 38846 662-396-4652

Grenada

1601 South Street Grenada , MS 38901 662-226-2474

MISSOURI

Columbia

1815 Vandiver Drive Columbia, MO 65202 573-474-4194

Springfield

764 North Miller, Suite 100 Springfield, MO 65802 417-799-0200

Washington

1 Chamber Drive Washington, MO 63090 636-390-4949

TENNESSEE

Jackson

360 North Royal Street Jackson, TN 38301 731-424-6000

Bartlett

7979 North Brother Blvd. Bartlett, TN 38133 901-383-1865

Memphis

3150 Carrier Street Memphis, TN 38116 901-345-7000











